

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 07th day of August 2018

C.G.No:51/2018-19/Vijayawada Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

P.Kutumba Rao,
Saipuram,
Vuyyuru,
Krishna -Dist.

Complainant

AND

1. AE/R/Vuyyuru,
2. ADE/O/Vuyyuru
3. DE/O/Vuyyuru

Respondents

ORDER

1. Complainant filed a petition before the Forum regarding Erection of Distribution transformer to the complainant agriculture services.
2. Respondent No.1 in his written submission to the Forum submitted that 6 No's 25 KVA DTRs were provided under Saipuram SS-01, 100 KVA under HVDS Scheme on 07.07.2018 and the Low voltage problem of the complainant for his Service No's 371 and 372 of Saipuram village was rectified. Respondent No.1 had also enclosed complainant statement addressed to Respondent No.1 wherein he expressed his satisfaction in resolving his grievance.
3. Complainant expressed his satisfaction when he was contacted over phone by the Forum on 04.08.2018 at 12.05 PM .
4. Since the grievance of the Complainant was resolved by the Respondents, accordingly the case is disposed off in favour of the complainant.

DESPATCHED
DATE

13/8/18

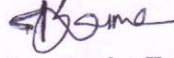
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If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 07th August 2018.

Sd/- Member (Finance) Sd/- Member (Technical) Sd/- Independent Member Sd/- Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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